



PRICING

CHF Members - FREE

Non-Members - \$2 per ½ hour; includes
10 visit pass holder

Fitness Passport - \$2 per ½ hour

OPENING HOURS

Monday	8:30am - 12:30pm
Tuesday	8:30am - 12:30pm
Wednesday	8:30am - 12:30pm
Thursday	8:30am - 12:30pm
Friday	8:30am - 12:30pm
Saturday	8:00am - 11:45am



OUR PHILOSOPHY

We believe that each child is an individual and we strive to meet their needs accordingly.

We provide a clean, safe and comfortable environment so children can happily engage in activities that are both educational and fun.

We understand that effective communication between parents and staff is important to providing a positive experience for both parent and child.

77 Castle Street, Castle Hill NSW 2154

CHF Creche	8858 4864
CHF Reception	9846 1200
Email	chfac@chrg.com.au
Website	www.chfac.com.au



CRECHE

FREE FOR CHF MEMBERS



BOOKINGS ESSENTIAL
PHONE: 8858 4864

FAQ

How do I make a Creche booking?

Bookings can be made in person or by calling 8858 4864 during Creche opening hours and can be made up to 1 week in advance. Bookings left on the answering machine cannot be accepted.

What if I need to cancel?

You must notify Creche of any cancellations no later than 2 hours before the booking time. Failure to do so will incur a \$5.00 fee added to your next CHF membership debit. Cancellations messages can be left on the answering machine.

How long can my child stay?

6 weeks	Total 1 hr	An additional 10 minutes will be allowed either side for drop off and pick up
• Walking		
Walking	Total 1 ½ hr	Outside school times only
• School Age		
School Age	Total 1 ½ hr	

During school holidays maximum of 1 hour is permitted for all age groups

Late pickup may incur a \$5.00 charge to your next CHF membership debit.



Who can use Creche?

The creche facility is for children of CHF patrons only and only when they are using CHF facilities, pool or physio services. Parents may visit the RSL / Juice Bar after using CHF facilities providing they do not exceed the allocated Creche time. Other children, e.g friends, children, relatives etc must be paid for as a casual visit. Individual members must be on the premises at all times while their children are in Creche.

How does Creche cater for babies?

To ensure the comfort and safety of babies (6 weeks - walking), they are cared for in a separate area within the facility. Bottles and baby food can be given to your babies upon request, however should be given by the parents where possible

Parents with a child in swimming lessons may only use Creche for other children if the parents are personally in the water for the lesson.

Can I use Creche if my child is sick?

Sick children are not permitted to enter Creche, exceptions may be made at the discretion of the child care staff. Any child who has a contagious illness or is taking medication (Panadol, antibiotics etc) is not permitted to attend Creche.

A medical clearance is required to return to Creche after a contagious illness.

If a school aged child isn't able to go to school for any reason including sickness, they may not attend Creche.

Can I provide food for my child?

Certainly, parents are encouraged to bring healthy food and drinks for their children, excluding any nut products. Please label all drinks and lunch boxes.

What if my child is upset while at Creche?

If children are upset or crying and continue to be distressed, we will notify the parents and they must return to their children. For this reason, parents are required to inform staff where in the centre they will be.